Ministry of Public and Business Service Delivery &
Procurement
ServiceOntario
Land Registry Services Branch

Bulletin No. 2026-10

Digital Processing of Certified Copies

Date: November 26, 2026

Effective November 30, 2026, ServiceOntario is expanding its digital services to include digital processing of certified copies. This enhancement is designed to improve the customer experience by delivering faster, service, while allowing ServiceOntario to allocate more resources to complex requests.

The digital processing feature uses the Electronic Land Registration System to verify information and issue certified copy certificates that meet ministry requirements. Requests that cannot be digitally processed will continue to be handled by land registration staff.

When copies of multiple items are included in the same request, some may be eligible for digital processing while others may require manual review. In these circumstances, certified copies may be delivered in separate emails on different days. The standard 10 day service timelines will continue to apply.

There are no changes to how customers submit certified copy requests through OnLand.

Original signed by

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Rebecca Hockridge
Director of Titles